

## **Mycronic Group Quality and Environmental Policy**

Customer centricity is at the heart of our activities. Customer satisfaction is crucial for the commercial success and the future of our company.

We will achieve a superior customer experience by:

- Creating value in a responsible way and providing innovative high quality and sustainable offerings to the electronics industry
- Understanding, addressing and striving to exceed the requirements and expectations of our stakeholders
- Complying with legal requirements and applicable standards
- Using risk-based approach to efficiently respond to challenges and opportunities
- Increasing the awareness of our Management System
- Designing our products and services for increased energy and resource efficiency throughout their lifecycle
- Avoiding hazardous substances in all our business activities
- Taking actions to reduce the impact on the environment
- Enhancing our environmental and quality performance by continuously improving our products, services and management system to best practice with focus on active leadership and contribution from our employees